

Warranty Service

RuggON Corporation (“RuggON”) values every business partners and always attempts to deliver the best quality and reliability. Please see below for RuggOn warranty information. Furthermore, please kindly be noted that service network may have variety by different service channels and regions. If the product you purchased from RuggOn authorized distributor or reseller, please contact the original seller for regional warranty information and service request. However, if you purchase products directly from RuggON, RuggON provides an additional 3 years of service beyond the standard warranty. Please also fine below for the warranty information and service obtaining.

RuggON provides our valued customers an additional 3 years of repair service beyond the standard warranty. Customers may also acquire an additional 3-year warranty repair service on reasonable charges.– Repair components availability is 3 years after the End of Life (EOL) of the product, and the availability will be adjusted according to the actual consumption, including below components:

LCD Module
Main Board
I/O Board
SSD
RAM Module
Adapter
Battery

In Unite States, an additional 3-year warranty repair service is made available on reasonable charges to customers of RuggON’s authorized distributor (including Institutional purchasers, direct purchasers, and end users).* Therefore, if you are not able to reach your original seller, you may contact RuggON at <https://www.ruggon.com/en/contact> for further assistance. RuggON has been and will continue working with every business partners to expand the availability of similar fee-bearing warranty repair service to indirect purchasers of RuggON products through distributor channel RuggON USA, in Unite States. Reggon USA Contact information is as follows:

- Phone : +1 818 858 8958
- eMail : USA@ruggon.com
- 17128 Colima Rd. #598, Hacienda Heights, CA 91745, USA